

## *General Information about Georgia Wastewater Systems, LLC Serenbe*

Georgia Wastewater Systems, LLC is a Utility Service Company currently serving systems in north Georgia. Georgia Wastewater is a member of the Adenus Utilities Group, a band of decentralized wastewater utility companies established across the southeastern United States.

The address of the office of Georgia Wastewater Systems, LLC. is:

**851 Aviation Parkway  
Smyrna, TN 37167**

Phone: **(615) 220-7202**

Fax: **(615) 220-7209**

Web: **<http://www.GeorgiaWastewater.com/>**

Email: **[CustomerCare@GeorgiaWastewater.com](mailto:CustomerCare@GeorgiaWastewater.com)**

Please send all correspondence regarding sewer service and payments to the above address. Our normal business hours are 8:00 AM to 4:30 PM, Monday through Friday.

Our customers receive a monthly bill for sewer service from Georgia Wastewater Systems. Bill rates are set by the Utility and are a fixed amount. Georgia Wastewater requires a connection fee of \$60 be made prior to establishing service. Your monthly sewer rate is currently set at \$52.00.

Please sign the contract included in your new customer packet and return with your \$60 connection fee to the above address within 30 days so that you will be in compliance with legal and regulatory requirements for providing service to your home.

If there is a problem with your service, contact the Adenus Maintenance Hotline at **877-669-0786** to schedule a maintenance call. In the event of an after hours emergency, leave a message and an on-call maintenance personnel will be notified.

For questions on your monthly statement, contact the Adenus Customer Care Hotline at **888-3-ADENUS**.

For general questions regarding your sewer service, browse the **FAQs** in the **Customer Care** area of our website. If you still have questions, contact us at the above office number.